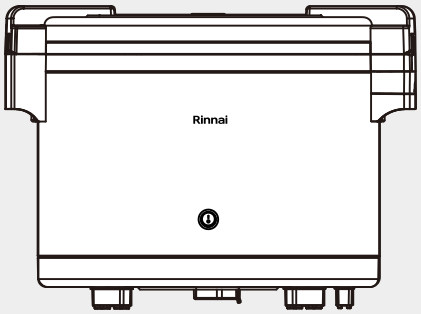
Note:
Product specifications are based on the nameplate. Manual content may vary due to improvements.

Scan QR code to access the official website of Rinnai

MODEL:
RRW-620E



Electric Rice Warmer
Instruction Manual

Rinnai (M) Sdn Bhd
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Rinnai

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Thank you for choosing Rinnai Electric Rice Cooker
- Please read this manual carefully before use and keep it properly for future reference.
- Please fill in the model number, purchase date, purchase store, invoice number and other contents on the warranty card page carefully, and send the warranty registration card back to our company.
- This device must be installed by a professional.
- It should be used under the supervision of normal adults for special users (such as children, the elderly, disabled people, etc.).

! IMPORTANT

To register your product warranty, please paste the serial numbers stickers enclosed with the packaging on your warranty card.
Please contact your local Rinnai After Sales Service Center should you require further assistance.

Intended Use

Please read this user manual thoroughly before attempting to use this appliance for the first time. This manual contains important information on safe installation, use and care of the appliance. Keep these instructions for reference and pass them on to future user. This appliance can only be used safely if it is correctly installed according to the safety instructions, The installer is responsible for ensuring that the appliance works correctly at its installation location.
This appliance is intended for commercial use and indoor environment only. It is intended solely for the purpose of cooking and keeping rice warm. Do not use the rice cooker for other uses than its specific purpose. Do not leave the appliance unattended during operation. This appliance may be used by children over the age of 8 years old and by persons with reduced physical, sensory or mental capacity or by persons with a lack of experience or knowledge if they are supervised by someone who is responsible for their safety or have been instructed in how to use the appliance safely and have understood the risks involved in not using it properly. Children must not play with the appliance. Cleaning and user maintenance must not be performed by children unless they are over 15 years of age and are supervised. Keep children below the age of 8 years old at a safe distance from the appliance and power cable. Check the appliance for damage after unpacking it. Do not connect the appliance if it has been damaged during transport.

! The manufacturer is not liable for any damage which is caused by improper use or incorrect operation.

Safety Information

Warning - Suffocation
- Packaging material is dangerous to children. Never allow children to play with packaging material.

Warning - Risk of Fire
- Ensure that the power supply cord is free from any heat source or sharp objects.
- Multiple plugs and extension cables must not be used. Overloading is dangerous and may cause a fire.
- Do not operate appliance if cord has been damaged, or if appliance malfunctions or suffers serious damage.
- Never plug in the power cord without the inner pot inside the cooker.
- Do not let cord hang over edge of table or counter
- Do not block the steam vent on the top of the lid.

Warning - Risk of Burns
- Accessible parts become very hot when in operation. Never touch hot parts. Keep children at a safe distance.
- Appliance becomes hot during operation. Allow the appliance to cool down before cleaning.
- Allow appliance to cool completely before putting on or taking off pot.
- Use extreme caution when moving appliances containing hot oil or other hot liquids.

Warning - Risk of Injury
- Incorrect repairs are dangerous. Repairs should be attempted by our qualified technical personnel only. If the appliance is defective, unplug the appliance from the mains or switch off the circuit breaker in the fuse box. Contact your local Rinnai After Sales Service Centre for assistance.
- It is dangerous to modify any part of this appliance. Tampering with electrical connections or mechanical parts can cause operation faults and may put the user at risk.
- Do not use any high-pressure cleaners or steam cleaners, which can result in an electric shock.
- Penetrating moisture may result in an electric shock. Clean the appliance using a damp cloth only. Before cleaning, pull out the mains plug or switch off the circuit breaker in the fuse box.
- Components inside the appliance may have sharp edges. Wear protective gloves.
- Lighting emitted by the LED lights are very dazzling and can damage the eyes. Do not look directly into lighted LED lights for longer than 100 seconds.
- Always place the unit on a flat, level surface
- Rice cooker should be stored and operated away from high temperatures

Warning - Risk of Electric Shock
- A defective appliance may cause electric shock. Never switch on a defective appliance. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box. Contact your local Rinnai After Sales Service Centre for assistance.
- Incorrect repairs are dangerous. Any repairs and replacements of damaged power cable or components should be attempted by our qualified technical personnel only. Contact your local Rinnai After Sales Service Centre for assistance.
- Penetrating moisture may result in an electric shock. Clean the appliance using a damp cloth only. Before cleaning pull out the mains plug or switch off the circuit breaker in the fuse box.
- Do not immerse cord, plug, or rice cooker heating plate in water or other liquid.
- Before plugging in power cord, ensure voltage rating of outlet is suitable for the equipment.
- Never put water or any liquid into the outer pot. Water should be placed only in the inner pot.
- Do not connect or disconnect the power cord with wet hands.

Warning - Cause of Damage
- Always switch on the appliance while cooking to avoid condensation. Condensation can produce corrosion damage.
- Always replace faulty lights to prevent the remaining lights from over loading.
- Do not clean the controls with a wet cloth as this may risk damage due to ingress of humility into the electronic circuitry.
- Clean all stainless steel surfaces in the direction of the grain only as incorrect cleaning may damage the stainless steel surface. Do not use any stainless steel cleaners.
- Never use strong and abrasive cleaning agents as this may cause damage to the stainless steel surface.
- There is a risk of surface damage if you do not peel off the protective film. Remove the protective film from all parts of the appliance before using the appliance for the first time.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities. or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons to avoid a hazard.
- There is a fire risk if cleaning is not carried out in accordance with the instructions.
- Do not heat cooking pot on any other stove.
- Only use the inner pot provided. Using other brands may cause damage
- The burn-proof pad should be placed on the inner pot. Do not put it on top of the electric heat plate, otherwise it will cause damage to this cooker.
- Do not use abrasive sponges and scrubbers that could scratch surface.

CAUTION: Accessible parts may become hot when used with cooking appliances.
Risk of fire or burn hazard. Do not store combustible material in container. To reduce the risk of electric shock, cook only in removable container. Risk of fire or electric shock. Only operate this appliance with the removable container in place.

WARNING: To reduce the risk of electric shock. Do not remove or open bottom cover.
No user-serviceable parts inside. Refer servicing to qualified personnel.
Any maintenance servicing should be performed by an authorized service representative.

Environmental Protection

Energy Saving
- This appliance and its packaging are environmentally friendly and recyclable. Please help us to care for the environment by disposing the packaging in a proper manner and recycling any old appliances.
- Before disposing an old appliance, disconnect it from the power supply and cut the power supply cord to prevent hazards.

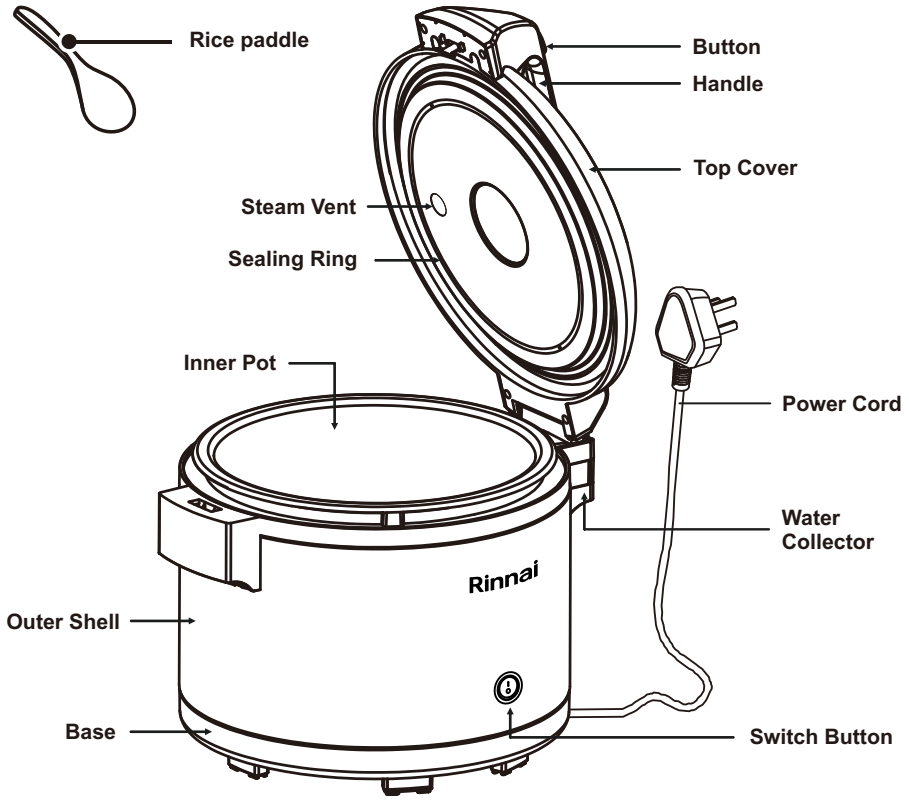


In accordance with the2002/95 / EC, 2002 / 96 / EC and 2002 / 108/EC, certain hazardous substances are not allowed to be used on electronic equipment.

This symbol crossed out wheelie bin, on the product or in its packaging indicates that this product must not be disposed of with your other household waste.

Separate waste collection of this appliance is to be organized. It is the user's responsibility to contact the local waste disposal organizations for separate waste collection.
The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

Components' Name



Important Safeguards

1. Read all instructions.

2. Do not touch hot surface. Use handles or knobs.

3. To protect against electrical shock, do not immerse cord or plug in water or other liquid.

4. Close supervision is necessary when any appliance is used by or near children.

5. Unplug from outlet when not in use and before cleaning.
Allow to cool before putting on or taking off parts.

6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.

7. The use of accessory attachment is not recommended by the appliance manufacturer. It may cause injuries.

8. Do not use in outdoors.

9.Do not let cord hang over edge of table or counter, or touch hot surfaces.

10. Do not place on or near a hot gas or electric burner, or in a heated oven.

11.Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.

12. Always attach plug to appliance first, then plug cord into the wall outlet. Todisconnect, turn any control to "OFF", then remove plug from wall outlet.

13. Do not use appliance for other than intended use.

14. Do not use hard object such as iron spoon to scoop rice in the warmer because it will damage the non-stick coating.

Pre-use Instructions

Check that the power cord is plugged in.
Check that the button on the appliance is turned on. The operation begins when the light comes on.

Before using a new appliance, add 1000ml of 100°C hot water and wait 30 minutes after plugging it in.

Care and Maintenance

1. Prevent the bottom and inside of the pan as well as the heating plate from being bumped. Keep them clean. No water drop, dust, rice grain or any other foreign matter should be allowed to remain between the bottom of the pan and the surface of the heating plate; otherwise the cooker's performance will be affected, and in serious case, its parts or elements burnt out. (See Fig. a)

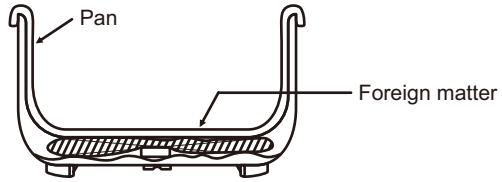


Fig.a

2. Do not incline or slant the pan (see Fig. b); otherwise its bottom will not be in full contact with the heating plate and some parts or elements will be burnt out.

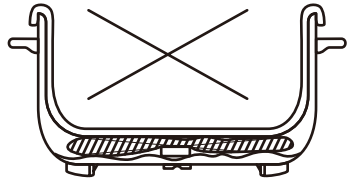


Fig.b

3. Do not immerse the cooker into water. Clean it with a piece of soft and damp cloth when soiled. As for the pan's cleaning, it can be washed with water.

4. Do not use the cooker to boil acid or alkaline foodstuff. Do not keep the cooker in corrosive gases or damp place.

5. Do not use the cooker on or near combustibles.

6. Any other servicing should be performed by an authorized service representative.

7. This product is designed for household or indoor use only.

HOW TO USE

1. Put on the plug and switch the power on. Pre-heat the rice warmer for 30minutes before using.
2. Put the cooked rice into the inner pot.
   IMPORTANT: Do not put any other pot into the rice warmer inner pot.
3. When there is little rice in the inner pot, reduce the warming time by unplug the rice warmer. This is to avoid the rice from getting dry and harden.
4. To keep rice warming time longer, add some water onto the rice to replace vaporized water.
5. Unplug when not in use.

Technical Specification

MODEL	POWER	VOLTAGE	FREQUENCY	CAPACITY	Attachment
RRW-620E	103W	220-240V~	50/60Hz	20L	Rice paddle